



**Annual Review
April 2002 -
March 2003**

**London's Lesbian, Gay and Bisexual
Anti-Violence and Police
Monitoring Charity**

"I was assaulted by my boyfriend of two years. I had loads of bruises to my face and upper body. A friend gave me Galop's telephone number and I rang them straightaway to ask for help. They were able to support me, come to the police station with me, refer me to support agencies and help me get compensation for my injuries."

GALOP IS LONDON'S LESBIAN, GAY AND BISEXUAL ANTI-VIOLENCE AND POLICE MONITORING CHARITY WHICH AIMS TO PROVIDE A RELEVANT AND SENSITIVE SERVICE TO MEET THE NEEDS OF ALL LESBIANS, GAY MEN AND BISEXUAL PEOPLE FACED WITH HATE CRIME OR ANY POLICING ISSUE.

GALOP WILL ACHIEVE THIS BY

Providing a free, confidential and non-judgemental service.

Providing an appropriate service to members of the lesbian, gay and bisexual communities who may bring different experiences of abuse based on their gender, race, ethnicity, disability and age.

Ensuring that all its work is directly informed by its work with clients.

GALOP'S SERVICE IS ENSHRINED IN THE FOLLOWING VALUES

- ▶ Confidentiality
- ▶ Belief
- ▶ Offering a free service
- ▶ Honesty
- ▶ Integrity
- ▶ Client empowerment through maximisation of choice.

CHIEF EXECUTIVE'S REPORT

GALOP'S STRENGTH LIES IN ITS ABILITY TO RETAIN A GRASSROOTS PERSPECTIVE WHILE INFLUENCING POLICY DEVELOPMENT AT A VERY HIGH LEVEL.

I joined Galop in June at a very exciting period in its development. Galop's strength lies in its ability to retain a grassroots perspective while influencing policy development at a very high level.

Lesbians, gay men and bisexual people come to Galop in large numbers for advice and information after experiencing hate crime or having problems with the police. Galop can explain the police service and the law clearly to our clients and can offer to accompany them to report a crime. We can follow up cases and make sure that the police exercise all the powers they have to achieve a result that satisfies our clients.

In December, Galop was extremely pleased to appoint Patrick Edwards to the post of Black Services Development Officer. Patrick will take the project to its conclusion in December 2003, including sharing the information contained in Galop's research into the needs and experiences of lesbians, gay men and bisexual people from the black and minority ethnic communities.

Many lesbian, gay and bisexual victims do not report hate crime to the police. Galop has been working with the police to develop a way for them to report the crime to Galop and then for the details to be passed to the police for investigation. This system, called "Third Party Reporting" will be available by May 2003.

The last year has brought many positive changes for Galop. In the coming year I am looking forward to Galop developing its services and increasing its number of clients significantly.

Tor Docherty
Chief Executive

"I was at the end of my tether having fought the council and police about harassment from my neighbours. I had a diary of events, but the council said that the incidences were too few and far between. Then my neighbour made allegations about me and I felt that my case would be even more difficult to believe. I contacted Galop after seeing a number in a magazine and realised that there was hope and someone would finally believe me."

CHAIR'S REPORT

THE SHOUTLINE, GALOP'S TELEPHONE HELPLINE, TOOK OVER TWO HUNDRED CALLS THIS YEAR FROM LESBIAN, GAY AND BISEXUAL VICTIMS OF VIOLENCE AND HARASSMENT.

This year has been one of change, development and growth for Galop.

On the findings of our Strategic Review, we restructured the staff team and were delighted to appoint our first Chief Executive, Tor Docherty, in June 2002.

The Shoutline, Galop's telephone helpline, took over two hundred calls this year from lesbian, gay and bisexual victims of violence and harassment. The Shoutline service ensures that lesbians, gay men and bisexual people can get information, advice and advocacy when they need it.

During the year Galop has been featured in the press and media including:

- ▶ BBC Radio and The Voice about the experiences of black lesbians and gay men.
- ▶ Pink Paper about a documentary which planned to "expose" men cruising in Bloomsbury Square.
- ▶ An article in the Observer called "A Date with Hate."

▶ Local Newspaper, The Ham and High, about levels of hate crime in Camden.

As ever, Galop has monitored the Metropolitan Police Service and continues to train and advise its officers and influence its strategies through membership of Metropolitan Police Lesbian, Gay, Bisexual and Transgender Advisory Group.

Galop's next year will be influenced by the increasing demand for our services, our developing understanding of the needs of our service users and the development of new services for clients. We will build on our strengths as a grass roots organisation and continue our work as the only London-wide lesbian, gay and bisexual charity focusing on hate crime and policing.

Finally, I would like to thank Galop's funders, supporters, staff and in particular its Management Committee volunteers for their commitment, support and hard work over the last year.

Les Moran
Chair

BLACK SERVICES DEVELOPMENT PROJECT REPORT

BRIDGING THE GAPS IN SERVICES FOR BLACK AND MINORITY ETHNIC

I was appointed as the Black Services Development Officer in December 2002 for the final year of the project. Prior to my appointment, Galop's research (The Lowdown) had found that black and minority ethnic lesbians, gay men and bisexual people were more likely to be the victim of a hate crime but were less likely to report it than white lesbians, gay men and bisexual people.

My role is to use these findings to improve access to services for black and minority ethnic lesbians, gay men and bisexual people across London and encourage service providers to develop their understanding of the needs of this community.

By visiting, networking and liaising with external agencies including the Metropolitan Police Community Safety Units, local councils and advice agencies, I

THE GALOP WEBSITE

The internet represents a significant way of reaching both our service users and the general public and it was recognised that Galop needed a comprehensive web presence. We are pleased to announce that, this year, work on Galop's website began.

Although the bulk of the work has now been completed, the website is a live resource which can be continually updated to reflect any changes in the nature and focus of our work.

There are several main elements to the site:

It will provide an interactive facility for victims of hate crime to make contact and report crimes anonymously, complementing the role of the Shoutline.

It will give comprehensive information on all aspects of Galop's work, including same sex domestic violence and rape. It will also provide an overview of Galop's history and current concerns such as black services development. In addition it will provide links to other relevant groups and organisations.

The website will provide an opportunity for Galop to explain our wider work in police monitoring and reporting on homophobic violence, including the facility to order reports and publications produced by Galop.

It will provide pre-emptive advice on how to minimise the likelihood of attacks as well as procedures on how to respond to incidents and an explanation of the options available to victims of hate crime.

We hope that this website will become a useful tool and resource, both in terms of providing comprehensive information to anyone who needs it and also in providing another means of making contact with Galop and accessing our services.



The website is now live and can be accessed on
www.galop.org.uk

LESBIANS, GAY MEN AND BISEXUAL PEOPLE

will help them to develop their services to address the needs of black and minority ethnic lesbians and gay men.

Galop's publication of The Lowdown in 2001 helped to address multiple discrimination (including homophobia and racism), which is faced by black and minority ethnic lesbians, gay men and bisexual people in London. In my role I will ensure that the police and other agencies are aware of the report and that its findings influence my work with Galop's clients.

Patrick Edwards
Black Services Development Officer

TREASURER'S REPORT

Galop would like to thank all the funders whose support has made our work possible this year for their commitment to the safety of lesbians, gay men and bisexual people and to Galop as an organisation. We would particularly like to thank the following:

The Association of London Government has generously funded Galop's work again this year enabling the organisation to run the Shoutline, offer casework, work with other agencies and develop specialised services.

The Community Fund has funded the Black Services Development Project. The surplus in this fund reflects a delay in the appointment of a replacement Black Services Development Officer. The Black Services Development Project will be completed in 2003/04.

The Bridge House Estates Trust and Comic Relief have agreed to fund the post of a Client Services Development Officer to oversee Galop's work with lesbian, gay men and bisexual people and to open a new drop-in service in central London. This work will begin soon.

The City Parochial Foundation has agreed to fund an Office Manager who will work alongside Galop's frontline staff and organise community consultation events to ensure that Galop continues to understand and represent the needs of the lesbian, gay and bisexual communities. This post will be advertised in the summer of 2003.

The Trustees have identified the need to increase Galop's general reserves and will strive to do so in the coming year.

Copies of the 2002/03 audited accounts are available on request.

John Graham
Treasurer

MARK CALLED THE SHOUTLINE IN OCTOBER 2002

I live with my partner in a one bedroom ground floor flat in Walthamstow. Our next door neighbour has a dog which is extremely noisy and aggressive. When we complained to the neighbour he told us that we were poofs and that we should shut up.

Eventually the problem got so bad we complained to the Council who then visited him. Shortly after this he followed me down the street wielding a large stick. He abused me verbally, insulting me and my partner and threatening to kill us. He then hit me with the stick, kicking me to the ground and breaking my nose and cheekbone.

I went to the hospital and reported the incident to the police who recorded the matter as a homophobic crime. They assured me that they would do everything to ensure that our neighbour was brought to justice. A fortnight later he had still not been arrested and no enquiries had even been made by the police despite my calling them repeatedly to chase up what was happening.

By this point I was absolutely terrified to go out of my flat in case I saw him or was attacked by him again. That's when I called Galop.

When Mark got in touch with Galop we contacted the police on his behalf. Thanks to Galop's work the police arrested his next door neighbour who admitted his actions and was prosecuted.

We also helped Mark to seek compensation through the Criminal Injuries Compensation Authority and arranged for him to attend counselling in order to deal with his trauma.

FINANCE REPORT

SUMMARISED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2003

	2003 £	2002 £
Incoming Resources		
Grants & Donations	92,460	106,277
Other Income	2,393	6,713
Total Incoming Resources	<u>94,853</u>	<u>112,990</u>
 Resources Expended		
Direct Charitable Expenditure	57,179	120,576
Fundraising and Publicity	4,884	2,978
Management of the Charity	6,793	6,754
Total Resources Expended	<u>68,856</u>	<u>130,308</u>
 Net Movement in Funds	25,997	(17318)
Funds Balances at 01 April 2002	15	17,333
Funds Balances at 31 March 2003	<u>26,012</u>	<u>15</u>

BALANCE SHEET AS AT 31 MARCH 2003

	2003 £	2002 £
Fixed Assets		
Tangible Assets	<u>1,464</u>	<u>2,643</u>
 Current Assets		
Debtors & Prepayments	12,273	1,854
Cash at Bank & in Hand	<u>21,976</u>	<u>20,340</u>
	34,249	22,194
 Current Liabilities		
Creditors: amounts falling due within one year	9,701	24,822
 NET CURRENT ASSETS	<u>24,548</u>	<u>(2,628)</u>
NET ASSETS	<u>26,012</u>	<u>15</u>
 Represented by:		
Restricted Funds	30,281	4,355
Revaluation Reserve		942
Unrestricted Funds	<u>(4,269)</u>	<u>(5,282)</u>
	<u>30,281</u>	<u>5,297</u>

Auditors

Lewis Jordan Ltd, 4th Floor, 19 Margaret Street, London W1W 8RR

"When my neighbours found out I was a lesbian I got a lot of abuse from them and it felt like no-one would help. I had contacted the police and also my housing association but they just kept fobbing me off. Galop were really helpful during this difficult time. They liaised with both the police and my housing association and got them to deal with the issue. Thanks to them I no longer live in fear and I am no longer harassed"

STAFF AND MANAGEMENT

Tor Docherty
Patrick Edwards
Maria Ray

THIS YEAR GALOP WAS STAFFED BY

Chief Executive (From June 2002)
Black Services Development Officer (From December 2002)
Temporary Administrator (Until July 2002)

ORGANISATIONAL STRUCTURE



THE MANAGEMENT COMMITTEE FROM APRIL 2002 – MARCH 2003 WAS AS FOLLOWS

Les Moran	Chair		
Nicholas Taylor	Vice Chair	From 15.10.02	Until 19.08.03
Susan Paterson	Vice Chair	From 19.08.03	
Rachel Holmes	Secretary	Until 31.07.02	Resigned 31.07.02
	Treasurer	Until 31.07.02	
John Graham	Treasurer	From 31.07.02	
Victoria Docherty	Secretary	From 31.07.02	
Jackie Fernandez	Member		Resigned 22.05.02
Lorraine Roberts	Member		Resigned 15.10.02
Catherine Crabtree	Member		
Justine Fallis	Member		
Kate Nelson	Member		

Galop would like to thank Stonewall Housing, Abe Eburajolo, Tracy Hind and Michael Dresser.

CONTACT

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Galop is a Registered Charity No 1077384
Galop is a Company Limited by Guarantee No 2969307
Galop is registered as Lesbian, Gay and Bisexual Anti-Violence and Policing Group.

